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THE LETTINGS

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the smart move



Landlord's Safety
and Security

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The vast majority of people are honest and straightforward to deal with. We also take the safety and security of our customers extremely seriously and take a number of measures to ensure this. We never display your email and never share it with anyone else.

However, there are some things to be aware of and simple steps you can take to protect yourself and your money. Some of this may sound a little over the top, and you shouldn't get paranoid, as most people are honest, but it is worth taking some simple steps.

- Use common sense. It sounds simple, and if something just doesn't sound or feel right, you'll probably be right in most cases.
- Be aware of anyone wanting to take your property without having viewed it or at least asked some reasonable questions.
- Beware of the overpayment scam. This is where someone pays by cheque or bank transfer and says they have overpaid and then asks you to send them money back via Western Union, Moneygram or other money transfer. In this scam, their initial payment will bounce, even after it has 'cleared' as the cheque they sent will be fake or stolen.
- Try and get a landline or work number. This isn't so easy these days, but if they are working, you should be able to get a work number and confirm they do work at that company.
- If you can, get a friend to come along to a viewing with you. If not, tell a friend when you are meeting and when you expect to finish and call your friend when you have finished. If you haven't called, ask your friend to call you after say ten minutes.
- When conducting viewings don't leave any sensitive information lying around clearly in view. Things such as bills, passports, credit cards.
- Once you have found a suitable tenant, we would advise that you check references. It could be a simple or comprehensive check and you see more information here.
- Have a tenancy agreement in place with your tenant.