



COMPARE
THE LETTINGS

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the smart move



Tenant's Safety
and Security

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The vast majority of people are honest and straightforward to deal with. We also take the safety and security of our customers extremely seriously and take a number of measures to ensure this. For example, we never display your email and never share it with anyone else.

However, there are some things to be aware of and simple steps you can take to protect yourself and your money.

- Use common sense. It sounds simple, but if something just doesn't sound or feel right, you'll probably be right in most cases.
- Be alert if an advert seems very cheap for the location and standard of accommodation and if the advertiser claims they cannot show you the property and tries to pressure you into signing or paying something before you've seen anything.
- Be cautious if you are asked to pay anything via Western Union or other money transfer systems. If you are abroad and have to transfer money use a reputable Escrow service.
- Be wary if you receive inconsistent emails where the quality of English degenerates.
- Try and get a landline or work number from who you are meeting to confirm a viewing.
- Find out the exact address you are meeting and let a friend, colleague or family member you are meeting and what time you expect to be finished and say you will call them around that time. If you have not called ask them to call you after say five minutes. You shouldn't be paranoid, but it does make sense just to take some sensible precautions.
- Have a tenancy agreement in place with your tenant.